

Shanghai Commercial Bank Credit Card Exclusive Mid-Autumn Festival Mooncakes Redemption Offer (the “Offer”) General Terms & Conditions

1. The offer is only applicable to the cardholders (“Cardholders”) of credit card/ co-branded credit card/ corporate credit card/ business credit card (“Eligible Credit Card”) issued by Shanghai Commercial Bank Limited (the “Bank”). Cardholders must settle the payment with the Eligible Credit Card to enjoy the offer.
2. The offer cannot be redeemed for cash, other products and discount unless stated otherwise.
3. The offer is not transferable and cannot be used with other discounts, promotional offers, year-round offers, on-sales products/ activities, vouchers, cash vouchers, VIP cards, VIP bonus point scheme and membership offers in the same transaction.
4. The coupons and products are limited and available while stock lasts.
5. The Bank and the participating merchants reserve the right to change or terminate the offer and/ or revise these Terms and Conditions at any time without prior notice. Terms and Conditions of participating merchants are also applicable to all offers (For details, please contact the participating merchants).
6. The Bank is not the provider of the products and services. The participating merchants of the related products and services shall be solely responsible for any legal liability of the products’ quality and services, to which the Bank shall have no legal liability whatsoever.
7. Cardholder should contact the participating merchants directly for any disputes or complaints about the products and services.
8. All photos, information and pricing of the products and services are for reference only.
9. In case of any disputes, the decision of the Bank and participating merchants shall be final.
10. In case of any discrepancy between the Chinese and English versions of these Terms and Conditions, the English version shall prevail.

Mooncake Coupon Bonus Point Redemption Offer Terms and Conditions

1. The mooncake coupon (“Coupons”) redemption period is valid from 5 August 2026 until 11 September 2026, both dates inclusive (Redemption form will be accepted by email or post or online submission).
2. The Bonus Point redemption is only applicable to the principle cardholders of the Eligible Credit Card.
3. The redemption period of mooncakes of Hong Kong Wing Wah Cake Shop, Saint Honore Cake Shop, Imperial Patisserie and Häagen-Dazs™ (“Participating Merchants”) vary; please refer to the corresponding Coupons. The Coupons are limited and available while the stock lasts.
4. No Bonus Points will be awarded from the amount for coupon redemption.
5. The ordered Coupons will be sent to the registered address of Cardholders normally within 4 weeks upon acceptance of the application. The Bank has no obligation to verify the registered

address and will not be responsible for the legal liability related to lost or stolen mails. If

Cardholder would like to change the registered address, please change the registered address via the Bank Personal Internet Banking or download the “Notice of Addition / Change of Contact Details (For in-person applications or post applications only)” via the Bank website and return the completed form to Shanghai Commercial Bank Ltd at G.P.O. Box 139 Hong Kong / any of our branches.

6. Any redemption request is irrevocable and may not be changed or withdrawn once approved. The Coupons cannot be refunded after redemption.
7. Cardholders should check the products immediately upon receipt. All redeemed products and services cannot be refunded, returned, exchanged or cancelled.
8. The Bank only arranges the order service between the Cardholders and Participating Merchants and shall not be responsible for the legal liability of any product and service. The Participating Merchants are solely responsible for the legal liability of the supplied products and services, sale, settlement and guarantee to which the Bank shall have no legal liability whatsoever.
9. For the avoidance of doubt, disputes between the Cardholders and the Participating Merchants would not affect and/or reduce the responsibility of the Cardholders to the Bank under this promotion.
10. Cardholders should enquire with the Participating Merchants on stock availability before redemption. For details and Terms and Conditions of redemption, please refer to the coupon.
11. The “Bonus Point Gift Redemption Scheme” Terms and Conditions applied to this Offer. For details, please visit our website: www.shacombank.com.hk.

Hong Kong Wing Wah Cake Shop Mooncake Coupon Redemption Important Notes

1. Mooncake collection period: from now to 20 September 2026 at all stores of Wing Wah in Hong Kong, except HK airport store; from 21 September to 22 September 2026, both days inclusive, at 15 designated stores. For Terms and Conditions, please refer to the back of the coupon. Expired coupons cannot be used.
2. Twinie Icy Mooncakes coupon can only redeem one pack of Twinie Icy Mooncake with the value of HK\$62.
3. Cardholders should inquire the Participated Merchants on the stock availability before redeeming the coupons. For details, please contact Hong Kong Wing Wah customer service hotline at 2477 9947.
4. In case of any disputes, the decision of Hong Kong Wing Wah Cake Shop shall be final.

Saint Honore Cake Shop Mooncake Coupon Redemption Important Notes

1. Mooncake collection period: from 30 August to 20 September 2026, both days inclusive, at all stores of Saint Honore in Hong Kong; from 21 September to 23 September 2026, both days inclusive, at designated stores. For Terms and Conditions, please refer to the back of the coupon. Expired coupons cannot be used.

2. Durian Snowy Mooncake collection period: from 30 August to 20 September 2026, both days inclusive, at designated stores of Saint Honore in Hong Kong; from 21 September to 23 September 2026, both days inclusive, at designated stores. For Terms and Conditions, please refer to the back of the coupon. Expired coupons cannot be used.
3. For enquiry, please contact Saint Honore Cake Shop customer service hotline at 2991 6020.
4. In case of any disputes, the decision of Saint Honore Cake Shop shall be final.

Imperial Patisserie Mooncake Coupon Redemption Important Notes

1. First round of mooncake collection period: from 10 August to 20 September 2026, both dates inclusive, at 34 designated Imperial Patisserie stores. Second round of mooncake collection period: from 21 September to 24 September 2026, both dates inclusive, at 12 designated Imperial Patisserie stores. For Terms and Conditions, please refer to the back of the coupon. Expired coupons cannot be used.
2. For enquiry, please contact Imperial Patisserie customer service hotline at 2217 3638.
3. In case of any disputes, the decision of Imperial Patisserie shall be final.

Häagen-Dazs™ Ice Cream Mooncake Coupon Redemption Important Notes

1. Ice cream mooncake collection period: from 17 September to 25 September 2026, both days inclusive, at designated stores and redemption points. For Terms and Conditions, please refer to the back of the coupon. Expired coupons cannot be used.
2. For details and effective period of the Complimentary coupon set, please refer to the Terms and Conditions of the coupons. Expired coupons cannot be used.
3. In case of any disputes, the decision of Häagen-Dazs™ shall be final.