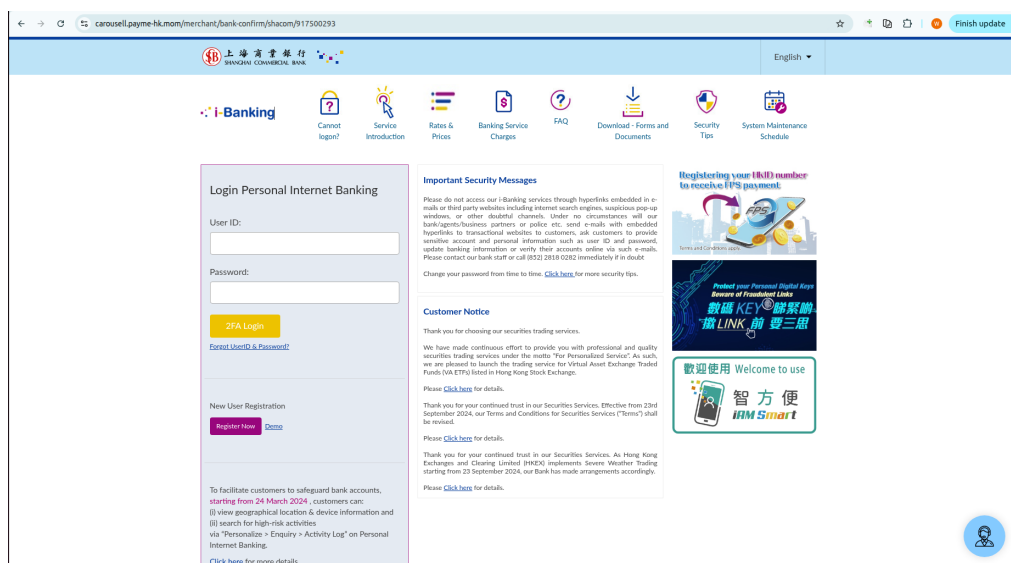


### Notification of Fraudulent Websites

**Hong Kong, 21 April 2026** – Shanghai Commercial Bank (the “Bank”) would like to alert all customers and the public that the Bank has no affiliation or connection with the fraudulent website “[hxxps\[:\]//carousell\[.\]payme-hk\[.\]mom/merchant/bank-confirm/shacom/917500293](http://hxxps[:]//carousell[.]payme-hk[.]mom/merchant/bank-confirm/shacom/917500293)” which impersonates the Bank’s internet banking login page.

Below is a screen shot of the fake internet banking login page:



Customers and the public are strongly advised not to click on any suspected or fraudulent websites or hyperlinks embedded in an email to access the Bank’s website or internet banking services. They should access the Bank’s website by typing the official website address of the Bank: “[www.shacombank.com.hk](http://www.shacombank.com.hk)” in the browser address bar.

The Bank has reported the case to the Hong Kong Police Force and the Hong Kong Monetary Authority, and will take necessary actions to protect the interest of the customers, the public and the Bank. Any customers who have provided their personal information to the fraudulent website or have conducted any financial transactions through the fraudulent website should immediately call our Customer Service Hotline at 2818 0282 for assistance and report to the Police.

— End —

#### For media enquiries, please contact:

Ms. Teresa Lok

Corporate Communications & Marketing Division

Shanghai Commercial Bank Limited

Tel: 2841 5302 Fax: 2526 8320

Email: [teresa.lok@shacombank.com.hk](mailto:teresa.lok@shacombank.com.hk)

From Shanghai to Hong Kong,

Connecting the World

傳承滬港 連繫國際

Incorporated in Hong Kong since 1950 - with reach in  
New York, San Francisco, Los Angeles, London, Shanghai and Shenzhen.

1950年香港註冊成立，業務網絡遍及  
紐約、三藩市、洛杉磯、倫敦、上海及深圳。