

21 February 2024

Dear Valued Customer,

Suspension on Printing Statement for Accounts without Transaction

Thank you for choosing our banking services. To be environmentally friendly and reduce paper consumption, starting from February 2024, if there has been no transaction on the checking accounts or statement savings accounts in any months since the last statement, the Bank will suspend to send statement of relevant accounts to customers for the period concerned. (Statements in June and December will be still generated normally.)

Please set up personal internet banking to access and manage your bank accounts anytime and anywhere. Please also register e-statement service to reduce paper waste and save our planet.

For any enquiries, please contact our Customer Service Hotline at 2818 0282 or visit any branches.

Yours faithfully,
Shanghai Commercial Bank Limited

Notes: In case of inconsistency between the English and Chinese versions of this letter, the English version shall prevail.

親愛的客戶：

停止印發結單予無進行交易之賬戶

多謝閣下選用上海商業銀行服務。為響應環保，減少用紙，自2024年2月份起，倘支票賬戶或結單儲蓄賬戶自上一份結單後，在一個月期間內未發生任何交易，本行將停止印發該期間內之相關銀行賬戶結單。(每年6月份及12月份之結單則仍舊向客戶發放。)

請即登記個人網上銀行服務以便閣下隨時隨地查閱及管理銀行賬戶，並誠邀閣下登記電子結單服務，減少用紙，為環保出一分力。

如有任何疑問，請致電本行客戶服務熱線2818 0282或親臨分行查詢。

上海商業銀行有限公司謹啟
二〇二四年二月二十一日

註：本通知書之中英文譯本如有任何歧異，概以英文版本為準。