

3 October 2025

Dear Valued Customer,

Re : Notice of Closure of Tung Chung Branch

Kindly note that since our Tung Chung Branch (the “Branch”) at Shops 1-2, Block 5, Tung Chung Crescent, Tung Chung, Lantau Island will be closed from 6 December 2025 (Saturday) onwards, the your account(s) currently maintained with the Branch will be transferred to the following branch:

Branch Name : Tsuen Wan Branch

Address : 405 Castle Peak Road, Tsuen Wan (MTR Tsuen Wan Station Exit A3)

Telephone No. : 2492 0131

Fax No. : 2412 1835

Please also note that all your account number(s) will remain unchanged despite the said account transfer.

We sincerely apologize for any inconvenience caused by the above-said arrangement, and wish to take this opportunity to express our appreciation for your continuous support and patronage over the years. We look forward to serving you again at the Tsuen Wan Branch soon.

At present, customers can also manage their finances anytime, anywhere with our e-Banking services and mobile banking apps. Simply scan the following QR code to experience a wide range of convenient online and mobile banking features designed for various banking needs.

Should you have any queries, please feel free to call our Customer Service Hotline on 2818 0282.

Yours faithfully,

Shanghai Commercial Bank Limited

This is a computer-generated printout and no signature is required. In case of inconsistency between the English and Chinese versions of this letter, the English version shall prevail.

