

5 June 2026

Dear Valued Customer,

Re : Notice of Temporary Closure of Mongkok Branch

Please be advised that our Mongkok Branch including the ATM services, located at Shops 666 Nathan Road, Mongkok will be temporarily closed for renovation starting from 9 August 2026. Our Mongkok Branch is expected to resume operation in 3rd Quarter 2027. During this period, Safe Deposit Box Services will remain available on a limited basis (e.g. customer may deposit and withdraw personal belongings at the B/F). For the safety and security of our customers, all visits to Safe Deposit Box Services are by appointments only. To schedule your visit, please contact the Mongkok Branch directly at the existing phone number (2394 0266) and fax number (2398 0685 / 2625 4395), which remain unchanged. Please visit any of our other branches or the four supporting branches for banking services, with details as follows:

Branch Name : Tsimshatsui East Branch
Address : G27 Houston Centre, 63 Mody Road, Tsimshatsui East (MTR East TST Station Exit P2)
Telephone / Fax No. : 2722 0626 / 2739 8584

Branch Name : Mody Road Branch
Address : Units 101-103, 1/F., Wing On Plaza, 62 Mody Road, Tsimshatsui East (MTR East TST Station Exit P1)
Telephone / Fax No. : 2841 5366 / 2162 8090

Branch Name : Tsimshatsui Branch
Address : 7 Hankow Road, Tsimshatsui (MTR TST Station Exit L4)
Telephone / Fax No. : 2730 8211 / 2730 3367

Branch Name : Jordan Road Branch
Address : Shop 2, G/F., Sino Cheer Plaza, 23 Jordan Road, Jordan (MTR Jordan Station Exit A)
Telephone / Fax No. : 2722 6338 / 2368 0756

We sincerely apologize for any inconvenience caused by the above-said arrangement, and wish to take this opportunity to express our appreciation for your continuous support and patronage over the years. We look forward to serving all your banking and financial needs via our various channels.

At present, you can also manage your finances anytime, anywhere with our e-Banking services and mobile banking apps. Simply scan the following QR code to experience a wide range of convenient online and mobile banking features designed for your various banking needs.

Should you have any queries, please feel free to call our Customer Service Hotline on 2818 0282.

Yours faithfully,
Shanghai Commercial Bank Limited



This is a computer-generated printout and no signature is required. In case of inconsistency between the English and Chinese versions of this letter, the English version shall prevail.