

親愛的客戶：

有關：停止提供瑞士法郎匯票及淨票服務通知

感謝選用上海商業銀行有限公司(「本行」)的服務。

因應瑞士法郎代理行業務安排，本行由2026年4月8日起，將停止提供發出瑞士法郎匯票及瑞士法郎淨票買入及託收服務，客戶可考慮經電匯方式辦理有關匯款。

如有疑問，請瀏覽本行網頁 www.shacombank.com.hk、致電客戶服務熱線 2818 0282 或親臨分行查詢。

上海商業銀行有限公司 謹啟

2026年3月6日

中文譯本如與英文版本有歧異，概以英文版本為準。

6 March, 2026

Dear Valued Customer,

Re: Notice of Suspension of Issuance for Demand Draft in Swiss Franc Services and Swiss Franc Clean Bills Services

Thank you for choosing the services of Shanghai Commercial Bank Limited (“the Bank”).

In view of the business arrangement of our Swiss Franc (“CHF”) agent bank, effective from 8 April 2026, the Bank will cease the service for issuing CHF demand draft as well as CHF clean bills purchase and collection services. Customers may consider arranging the remittance through telegraphic transfer instead.

For enquiries, please visit our website at www.shacombank.com.hk, call our Customer Service Hotline on 2818 0282 or visit any branches for more details.

Yours faithfully,

Shanghai Commercial Bank Limited

In case of inconsistency between the English and Chinese versions of this letter, the English version shall prevail.